Grundy County REC announces availability of economic development loans ▶ See Page 5

Operations update from
Grundy County REC
Visit our website at www.grundycountyrecia.com

Co-op advocacy remains focused on member-consumers

Summer-inspired turkey recipes



### Volume 73 • Issue 6

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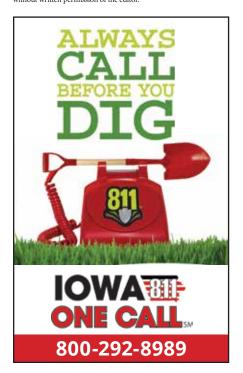
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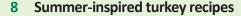


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Even during uncertain times, electric cooperative advocacy never shifts away from member-consumers. Learn how these efforts are also supporting lowa agriculture.



June is National Turkey Lovers' Month! Co-op cooks share recipes to enjoy turkey during the summer and throughout the year. **PLUS:** Find out how you can receive a \$25 credit on your power bill!

## 10 5 remodeling projects with high "Joy Scores"

With people spending more time at home because of COVID-19, now may be the perfect opportunity to plan (and tackle!) some home improvement projects.







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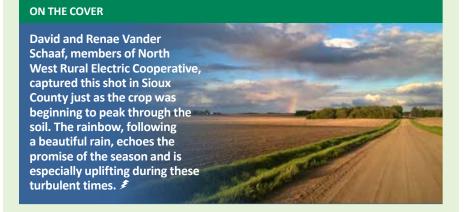
Win a \$150 home improvement gift card

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Shopping trips become tireless errands

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## Providing assistance to Iowans in need

BY BILL BRAND

By all accounts, our country is facing an unprecedented economic crisis because of the COVID-19

pandemic. Many families have experienced job loss or reduction in employment. These circumstances could lead to difficulty in paying utility bills.

There is help available through Iowa's network of community action

agencies if you find yourself in this situation. These agencies have an office in all 99 counties of the state. Families can apply for the Energy Assistance Program through their local agency. This program can pay a portion of an eligible household's utility bill. Eligibility is based on household income and size. To find where to apply for energy assistance in your county, visit <a href="https://humanrights.iowa.gov/dcaa/where-apply">https://humanrights.iowa.gov/dcaa/where-apply</a>.

Applications for regular energy assistance are being accepted through June 30. Applications for emergency energy assistance are accepted yearround, contingent upon available funds. Anyone facing difficulty in paying their utility bill is encouraged to contact their local agency.

Community action agencies have other types of help available, as well, including food and clothing pantries. Learn more about community action agencies from the Iowa Department of Human Rights at https://humanrights.iowa.gov/dcaa.

If you're having difficulty paying your utility bills in full, you should also reach out to your local electric cooperative and other utility providers to discuss payment options. Your electric co-op can also share easy ways to reduce your energy use, which will help lower your bills.

For many Iowa families struggling right now, this may be the first time you've needed to reach out for public assistance. We encourage you to explore other resources available at the following organizations that may

provide some financial relief in these challenging times. Remember, we are all in this together!

### Free financial consultation

If you're concerned about your finances and unsure where to start, get free, confidential financial help from a family finance educator at Iowa State University Extension and Outreach. For more information, visit their Managing Personal Finances in Tough Times

webpage at www.extension.iastate. edu/humansciences/finance or leave a message by calling the Iowa Concern Hotline at 800-447-1985.

### **HealthWell Foundation**

HealthWell Foundation is a nonprofit organization that provides financial assistance to cover the costs associated with delivered food, medication, diagnostics, transportation and telehealth as a result of COVID-19 risk or incidence. Visit www. healthwellfoundation.org/fund/covid-19-fund for more information. Applications are also accepted by calling 800-675-8416.

## Iowa Department of Human Services (DHS)

The Iowa Department of Human Services has several assistance programs such as food, childcare and cash assistance. Visit *dhs.iowa. gov/COVID19* for information on

programs and eligibility related to the COVID-19 pandemic.

### **Unemployment insurance**

Iowa Workforce Development is the state agency that administers unemployment insurance benefits. Visit www. iowaworkforcedevelopment.gov or call 866-239-0843 for eligibility guidelines, application process and updates.

### **lowa regent universities**

Iowa's three state universities have established emergency funds to support students who may be adversely affected by the COVID-19 pandemic. Iowa State University, the University of Iowa and the University of Northern Iowa launched funds to help students address their most urgent needs as they transitioned from living and learning on campus to online classes.

- Iowa State University Cyclone Strong Fund: www.financialaid. iastate.edu/cares-act
- University of Iowa Student Life Emergency Fund: dos.uiowa.edu/ assistance/student-support-initiatives
- University of Northern Iowa COVID-19 Student Support Funds: pawprint.uni.edu/g/studentsupport/ about \$

Bill Brand is the administrator, Division of Community Action Agencies at the Iowa Department of Human Rights.

### EDITOR'S CHOICE CONTEST

## Win a \$150 home improvement gift card!

Home improvement projects can boost the curb appeal, resale value and energy efficiency of your home.

We'll award one lucky winner with a \$150 gift card from a local business or retailer of your choice for a home improvement project!

### Visit our website and win!

Enter this month's contest by visiting www.livingwithenergyiniowa.com no later than June 30, 2020. You must be a member of one of lowa's electric cooperatives to win. There's no obligation associated with entering, we don't share entrant information with anyone and multiple entries from the same account will be disqualified. The winner of the pollinator habitat from the April issue was Milton and Patricia Heifner from Guthrie County Rural Electric Cooperative Association.

### LOCAL PERSPECTIVE

## Let's talk

### BY VICKI DAILY

The energy industry is undergoing rapid change, and technology is paving the way for innovation in the way energy is used, produced,

way energy is used, produced, stored and shared. Consumers are interested in more green energy alternatives, while smart homes and apps make managing energy use and paying your electric bill more convenient than ever.

While the changing energy market has created more options for consumers, it has also resulted in more utility scams and misleading information surrounding solar installations in particular. That's because of two factors.

Utility scams are common because of the vast number of utilities that exist, and consumers are understandably anxious with the threat of disruption to their



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Call Before You Dig (Iowa One Call):

800-292-8989

Website: www.grundycountyrecia.com Facebook: facebook.com/GrundyCountyREC E-mail: vdaily@grundycountyrecia.org

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General Manager/CEO: Vicki Daily

### Officers and Directors:

District 1: Kevin Pruisner District 2: Norbert Boyle District 3: Nick Strohbehn District 4: Larry Rohach District 5: Matt Kopriva

District 6: David Schmidt District 7: Jason Paper

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electric, heating or water service. Second, new products and services in the energy industry provide an

> opening for scammers and pop-up companies to provide misleading information or shoddy products and services.

### **Avoid phone scams**

A common phone scam typically begins with a phone number that appears to be from a valid utility company.

The scammer will claim you have a past due account and threaten to disconnect service or take legal action. The scammer will typically demand that you use a prepaid debit card or money order, often within a very short, urgent time frame to pay the "past due" amount.

You can combat this scam by being aware of the status of your account. Never give your banking or personal information over the phone to someone you did not call. If you have a question or concern about your energy bill, call us directly at 319-824-5251 or 800-390-7605. Do not use the phone number given by the scammer.

### Avoid solar scams

Another scam we see from time to time is connected to rooftop solar. Homeowners with rooftop solar may receive a sales call offering an accessory, upgrade or extended warranty to their solar array. The calls could be from crooks claiming to represent a solar company, promising to replace faulty or broken parts or improve efficiency. Again, if you are not expecting the call, don't be fooled. These calls offering misleading information are likely a scam. Call Grundy County REC or the company that installed the solar array if you think there may be a problem. Other than occasional cleaning, rooftop solar (if installed correctly) is virtually maintenance-free.

### **Use trusted sources**

If you're considering solar for your home, make sure you are working with a reputable company. Because this is still an emerging industry with evolving technology, there has been a proliferation of pop-up companies in the market to make a quick buck. Representatives of rooftop solar companies may have more sales experience than knowledge of the energy industry, and their primary goal could be making a sale and moving on to the next prospect.

Grundy County REC, through our partner Iowa Choice Renewables, can offer a candid assessment to determine whether rooftop solar is right for you. We take a more holistic, objective view of how to achieve energy and cost savings for our members, and that may or may not include rooftop solar.

In this ever-changing environment, it's important to remember you have a trusted energy advisor – your local electric cooperative. We are a community-focused organization that works to efficiently deliver affordable, reliable and safe energy to our members.

Remember, we're just one call or click away, so please reach out with any questions about your electric service or bills – we're here to help.

Vicki Daily is the executive vice president/ general manager of Grundy County Rural Electric Cooperative.



## **Providing resilient electric service**

### BY STEVE RALSTON

Resiliency is many things – it's reliability in your electric service, it's our ability to efficiently restore your power, it's



being able to meet the demands of new technology, and it's how we serve you with various generation sources without skipping a beat. Ultimately, resilience is how we deliver on our promise to improve the quality of life for our members.

When it comes to having a resilient electric grid, it begins with a system that is designed and built to withstand high winds, powerful storms, cybersecurity threats and other disruptions that could result in outages. Our systems seamlessly work together to provide you with safe and reliable power.

Resiliency is a 24/7, 365-days-a-year task. Whether it's the power lines, substations or generation facilities on our grid, it takes proactive maintenance and investment to keep them running smoothly. In a similar way to how we maintain our vehicles with regular oil changes, inspections and tire rotations, a grid must also be properly maintained. Throughout the year, we regularly conduct pole and line inspections. Our goal is to find a problem before it becomes one.

Grundy County REC is coming to

an end of its four-year construction work plan that has continued to enhance the resiliency of our grid. This year, we will begin discussions and determine an implementation schedule for the next construction work plan, which will be in place 2021-2025.

## Projects that will continue through 2020:

- Rebuilding 6.2 miles of threephase line going north out of the Clutier Substation.
- Conducting pole inspections on the Melrose substation this summer or early fall.
- Changing out defective poles which in some cases could cause outages.
- Conducting maintenance on the Melrose Substation, changing out oil circuit reclosers and other underground equipment this fall.
- Construction of new services and upgrades for members.

In the dictionary, resilience is defined as "the ability to bounce back, recover quickly and go back into shape or position after being stretched." When it comes to providing our members with resilient service, this is what we work toward – day in and day out!

Steve Ralston is the operations manager for Grundy County REC.

### **YOUTH TOUR**

# Youth Tour canceled for 2020 due to COVID-19

The annual youth tour for high school students has been canceled due to COVID-19 concerns. This is an unprecedented action with this



being the first time ever this has been canceled. Abby Berends, daughter of Randy and Linda Berends of rural Parkersburg, was our student chosen to participate in the Youth Tour. Abby will have the opportunity to represent Grundy County REC during next year's Youth Tour. Since 1958, Iowa's electric cooperatives have been sending high school students to Washington, D.C., every June. On this tour, students learn about electric cooperatives, American history and the U.S. government. They also walk away with a greater understanding of their role as an American citizen.



IN THE COMMUNITY

## Economic development loan funds available



Grundy County REC will accept and consider applications for loans from the cooperatives' Revolving Loan Fund (RLF) for projects that will significantly benefit rural areas. The RLF is not intended to compete with other public and private lenders but to collaborate with them to provide the financial package necessary to make the project happen.

Our RLF seeks to improve the quality of life in rural areas by

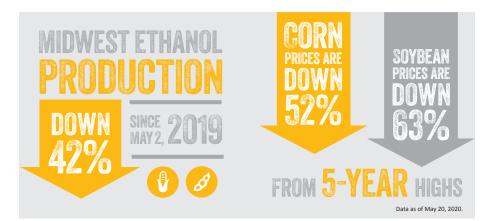
contributing to the long-term improvement in the economy, including job creation and retention, diversification, enhancing skills of the rural workforce, and upgrading the public infrastructure to improve the health, safety and medical care of rural residents.

For more information or an application, call Grundy County REC at 319-824-5251 or 800-390-7605 and ask for Vicki Daily or Mike Geerdes.

## GO-OP ADVOCACY REMAINS FOCUSED

The cooperative principle of Concern for Community drives our response to the pandemic

### **BY KEVIN CONDON**



Life is undoubtedly different from a year ago. At this time last year, the pages of this magazine highlighted a productive Iowa legislative session and another successful fly-in to Washington, D.C., to advocate on behalf of Iowa's electric cooperatives and the 650,000 member-consumers we serve. We discussed tweaks to the tax code that help you, a co-op member-consumer, save more money by restoring the Iowa geothermal tax credit. We described our (eventually successful) effort to convince Congress to fix an oversight from previous legislation that would have put your cooperative's not-for-profit status in jeopardy.

This year, all of that "normal" advocacy news is on hold. The Iowa Legislature stopped meeting in mid-March with weeks of uncertainty about when it would reconvene. It wasn't until mid-May that plans were announced to resume the session in early June. While Congress has continued to meet during the pandemic, their time has been dominated by how best to equip Americans to withstand the medical and economic impacts of COVID-19.

As decision-makers in D.C. scrambled to respond to the unraveling situation, restrictions have been placed on nearly every corner of the country, affecting just about every aspect of daily life.

Throughout it all, our advocacy has never shifted from what we focus on in good times and bad: you, the member-consumer. Everything Iowa's electric cooperatives do in the public policy arena is rooted in the fact that without you, there is no cooperative, there is no community to provide power to, no economy to support. Your locally owned cooperative stayed true to its core mission of providing you reliable and affordable power. Likewise, our outreach to Iowa's elected officials at all levels of government has not wavered from those same goals. Making sure that we keep the lights on is always our highest priority.

### Working with Iowa's ag leaders

Your electric cooperative is speaking with lawmakers to make sure they understand that the best way for them to help the electric co-ops and Iowa's rural economy is to help *you*. The cooperative principle of "Concern for

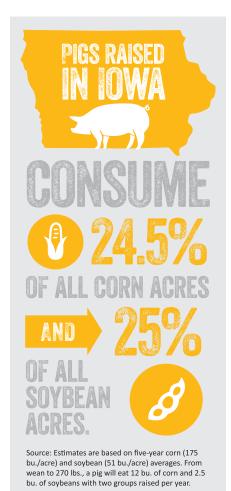
Community" has been driving our response to the pandemic every day.

In rural Iowa, we grow corn and soybeans. We raise cattle, pigs and poultry. The agriculture economy is woven into the fabric of every county in the state. When ag struggles, Iowa struggles. In addition to farms and homes, Iowa's electric co-ops provide power to many commercial and industrial facilities, such as biofuels plants, meat and poultry processing facilities, and the byproduct businesses directly tied to those industries. The stability of those installations provides strong markets that many member-consumers can depend on. The ripple effects from disruptions are felt throughout the supply chain. A near collapse can be devastating.

In May, a group of upper Midwest statewide electric cooperative associations and their member cooperatives penned a letter to the region's members of Congress urging additional support for the rural economy by adhering to the nation's Renewable Fuels Standard (RFS). They asked Congressional representatives to reject additional waivers from the Environmental Protection Agency, which would further erode demand for ethanol at a time when fewer gas tanks are being filled. The letter also highlights the gut-wrenching decision that many farmers have had to make in euthanizing cattle and pigs as food processing industries have closed due to COVID-19 outbreaks. Congress and the Trump Administration must do more to help these markets. Coincidentally, this cooperative message was being delivered at about the time that a group of U.S. Senators,

## ON WEWBER-CONSUMERS





led by Iowa's Joni Ernst and Chuck Grassley, sent two separate letters calling on the President to "uphold the RFS" and provide assistance to the pork industry, whose "crisis is immediate."

In late May, Sens. Grassley and Amy Klobuchar (Minnesota) introduced legislation to support biofuel producers negatively affected by the pandemic. This legislation will require the U.S. Department of Agriculture to reimburse biofuel producers for their

feedstock purchases from Jan. 1, 2020, through March 31, 2020, through the Commodity Credit Corporation.

"The biofuels industry works directly with our farmers. And the current disruptions from the pandemic have created ripple effects, including steep declines in corn and soybean prices. We need to continue to support those farmers who feed and fuel our country and the world. This bill will help ensure biofuel producers survive this economic downturn and also ensure corn and soybean farmers have a place to sell their products," Grassley says.

As the coronavirus pandemic spread, gasoline use in the U.S. plummeted to 50-year lows around the country. From March 8 to April 4 of this year, the total miles driven dropped by 58 percent. This rapid decrease in consumption led to more than 130 biofuel plants to partially or fully shut down.

"Grassley's bill would provide muchneeded relief for biofuels producers in the face of COVID-19 demand destruction. The pandemic hit Iowa's biofuels industry hard and around 40 percent of the state's ethanol production capacity remains offline," says Iowa Renewable Fuels Association Executive Director Monte Shaw.

### **Calling advocates into action**

The electric cooperatives' grassroots program – known as *Iowa Rural Power* – launched a "Call to Action" for our advocates. The request encouraged Iowa lawmakers to continue focusing on getting communities served by electric cooperatives the critical assistance needed now while preparing for long-

term aid.

We are hoping to amplify the strong message being delivered by our fellow rural-focused colleagues from groups, including the Iowa Corn Growers Association, Iowa Soybean Association, Iowa Renewable Fuels Association, Iowa Pork Producers Association, Iowa Cattlemen's Association, Iowa Poultry Association and Iowa Egg Council.

### **Navigating a new normal**

As Congress tackles the next phase of federal assistance to COVID-19 and as the Iowa Legislature reconvenes to address statewide impacts, your local electric cooperative will insist that the government's response be focused on member-consumers and protecting your way of life. We know that when member-consumers are healthy, the co-op is healthy. Embracing the words of President John F. Kennedy, "a rising tide lifts all boats," we will continue to advocate for public policies that respond to the urgent needs of Iowa's rural communities.

As we all discover the "new normal," remember that your cooperative is there for you. If you are experiencing financial trouble in paying your utility bills in full, please reach out to your co-op to discuss payment options. If you're able to help your fellow member-consumers meet that commitment, please reach out to your co-op to learn more about charitable opportunities.

*You* are our focus. *You* are our concern. *You* are the cooperative. *≸* 

Kevin Condon is the director of government relations for the Iowa Association of Electric Cooperatives.



## **Grilled Turkey Burgers**

- 20 ounces ground turkey
- cup non-fat Greek yogurt
- tablespoons mushrooms, finely chopped
- cloves garlic, peeled and finely minced
- green onion, finely chopped 1
- teaspoon seasoned salt
- teaspoon ground black pepper
- tablespoons parsley or cilantro, finely chopped Optional toppings: pepper jack cheese, lettuce, tomato, avocado, red onion, ranch dressing

Mix the first 8 ingredients together until thoroughly blended. Divide into 4 equal balls (roughly 1/3 pound each) and form into patties ¾-inch thick and 4-5 inches in diameter. Refrigerate for at least 30 minutes. Preheat grill to 400 degrees (medium high) F. It should be at this heat at least 5 minutes prior to grilling to preheat the grates. Grill the burgers until the bottom cooks through and juices start to pool on top of the patties, about 5 minutes. Flip and cook until the patties reach an internal temperature of 165 degrees F, about 3-5 minutes. If desired, top with a slice of pepper jack cheese in the last minute or two. Remove and rest on a raised rack and toast buns on the grill. Assemble the burgers with additional optional items: lettuce, tomato, avocado, red onion and some ranch dressing.

Jackie Netherton • Ida Grove • North West REC

## **Turkey Pasta Salad**

- 6 ounces roasted turkey breast, shredded
- ounces medium shell pasta, cooked, rinsed and drained
- small cucumber, cut into 1/4-inch slices
- cup cherry tomatoes, halved
- medium carrot, peeled and grated 1
- cup ranch dressing
- cups romaine lettuce, shredded

In a large bowl, put all ingredients except the lettuce. Toss until evenly coated. Divide lettuce on 4 plates and top with pasta mixture.

> Joanne Zieser • Guthrie Center **Guthrie County Rural Electric Cooperative**

### **Turkey Tetrazzini**

- can cream of chicken soup
- 1 can milk
- 1/4 teaspoon pepper
- 1/2 cup mushrooms, sliced
- pound spaghetti noodles
- cups turkey, cooked and cubed Parmesan cheese

Mix soup, milk and pepper; stir in mushrooms. Put noodles in a casserole dish that has been sprayed with non-stick spray. Mix turkey into noodles, then pour soup mixture overall. Sprinkle with Parmesan cheese. Bake at 350 degrees F for 45 minutes.

Annalee Buffington • Marshalltown • Consumers Energy

## **Unstuffed Turkey and Cabbage**

- pound ground turkey
- cup onion, chopped
- 34 cup instant rice
- teaspoon salt 1
- 1 teaspoon pepper
- small cabbage
- 10-ounce cans condensed tomato soup
- 2 cups water
- 1/2 cup grated Parmesan cheese

Brown turkey with onion. Stir in rice, salt and pepper. Finely chop cabbage and layer into wellgreased 9x13-inch pan. Spoon browned turkey mixture over cabbage. Mix soup and water and pour evenly over the top. Sprinkle with Parmesan cheese. Cover pan with heavy duty aluminum foil and bake at 350 degrees F for 90 minutes.

> **Cindy Briggs • Centerville** Chariton Valley Electric Cooperative, Inc.

Source for tips:

National Turkey

**GREAT ON** 

**THE GRILL** 

is ideal for cooking whole

Indirect heat

turkeys, which

need slower

cooking. Grill

the turkey for

approximately

12 to 15

minutes

per pound,

according

to the grill

manufacturer's

instructions.

thermometer

to make sure

the turkey's

temperature reaches 165

degrees F.

internal

Use a meat

Federation

**VERSATILE AND** 

**NUTRITIOUS** 

Tasty, versatile

and available

in a variety of

cuts, turkey

is naturally

and provides

iron, zinc and

SODIUM, HIGH

**IN PROTEIN** 

A 3-ounce

portion of

turkey breast

contains only

naturally low

in sodium.

Plus, it

contains

26 grams of

lean protein!

**SOAKS UP** 

**SEASONINGS** 

Turkey drinks

in whatever

seasonings or marinades

it's cooked

with, making

it a versatile

choice in any

cuisine.

3 grams of

fat and is

roasted

skinless

potassium.

**LOW IN** 

low in fat

immune-

boosting nutrients like

### **Turkey Salad**

- 21/2 to 3 pounds turkey, cooked
  - cups mayonnaise
  - 2 cups Miracle Whip
  - <sup>2</sup>/<sub>3</sub> cup onion, diced small
  - 2/3 cup celery, diced small
  - 10 shakes of Tabasco sauce
  - teaspoons seasoned salt
  - cup lemon juice

Mix all ingredients in a large mixer. Chill. Delicious served on croissants or with crackers.

> Lauren Zollinger • Rock Rapids **Lyon Rural Electric Cooperative**

### **Turkey Egg Roll** in a Bowl

- pound ground turkey
- medium onion, chopped 1
- 2 tablespoons toasted sesame oil
- garlic cloves, minced
- 1 teaspoon ground ginger
- 3 tablespoons soy sauce
- 1/2 head cabbage, thinly sliced
- green onions, finely chopped salt and pepper, to taste

Brown turkey in skillet over medium heat. Increase temperature to high; add chopped onion and sesame oil. Cook until onions are slightly browned. Add garlic, ginger, soy sauce and cabbage (can substitute 1 bag coleslaw mix). Stir well. Cook for several minutes stirring often, until cabbage is tender and wilted. Remove from heat. Add green onions, salt and pepper to taste.

> Monica Miller • Bristow **Butler County Rural Electric Cooperative**

**Wanted: Comforting Pork Recipes!** 

When October arrives and the landscape turns to jewel tones, comfort

roasted pork loin, a stir-fry dish or warm casserole, pork is a favorite basis

food is on the menu! It's also National Pork Month. Whether serving

for meals. Share your favorite pork-inspired dishes, and if we run your

recipe in the magazine, we'll send a \$25 credit for your electric co-op to

apply to your power bill. Recipes submitted also may be archived on our

The deadline is June 30, 2020. Please include your name, address,

telephone number, co-op name and the recipe category on all

website at www.livingwithenergyiniowa.com.

submissions.

The Reward: \$25 for every one we publish!

## **Turkey Ranch Wraps**

- 8 thin slices cooked turkey
- large tomato, thinly sliced
- medium green pepper, cut into thin strips
- cup lettuce, shredded
- cup cheddar cheese, shredded
- cup ranch dressing
- flour tortillas

Layer all ingredients over tortillas. Roll up tightly.

**Anna Domnick • Rock Rapids Lyon Rural Electric Cooperative** 

## Parmesan Turkey

- 4-6 turkey breast pieces
  - cup Greek yogurt, light mayo or a combination of both
- cup fresh Parmesan cheese, plus more for topping
- teaspoon garlic powder
- 1/2 teaspoon black pepper

Place turkey breasts in a baking dish. Combine Greek yogurt, Parmesan cheese and seasonings in a bowl. Slather both sides of the turkey with the with the mixture. Sprinkle Parmesan cheese over the top of the slathered turkey. Bake at 350 degrees F for about an hour or until the turkey is done on the inside (size of breast will dictate amount of time). Grated Parmesan can be used but it is saltier than fresh.

Sonya Colvin • Ames • Consumers Energy



Search our online recipe archive for thousands of recipes from Iowa's rural kitchens.

www.livingwithenergyiniowa.com/recipes

### **LOADED WITH FLAVOR**

loaded with flavor, no matter how you prepare it. The dark meat, found in turkey legs, thighs and wings is especially succulent and flavorful.

Turkey is

(Attach your recipe as a Word document or PDF to your e-mail message.)

Living with Energy in Iowa 8525 Douglas Ave., Suite 48 Des Moines, IA 50322-2992

recipes@livingwithenergyiniowa.com

### Recipes

# 5 remodeling projects with

### **BY KATHY WITT**





Americans love to remodel their homes. In fact, they love it to the tune of \$400 billion annually, according to the 2019 Remodeling Impact Report from the National Association of Realtors Research Group. With people spending more time at home because of COVID-19, now may be the perfect opportunity to plan (and tackle!) some home improvement projects.

Homeowners have a wish list of features they want for their home and are willing to take on or hire out a variety of projects to achieve their home improvement goals. To borrow the words of organizational guru Marie Kondo, remodeling sparks joy and lots of it.

In 2017, the National Association of Realtors introduced the Joy Score, which measures happiness and ranks the renovations that bring the most of it to homeowners. The Joy Score is more about the size of a homeowner's smile than the size of the return on investment generated by a given remodeling job.

The biggest smile maker? A complete kitchen renovation, which sticks the landing with a perfect 10!

### **Open-concept kitchens**

"People are so into entertaining and really want their kitchen to be the focal point," says Doug King, owner of King Contracting, Inc., and presidentelect of the National Association of the Remodeling Industry.

"Homeowners want a bar and an island in the kitchen and, more and more, owners are sacrificing whole walls that block views and natural light to open the space and to create seating in the kitchen."

Most of the homes built in the 1970s and 1980s were typically boxy – not really functional when it comes to entertaining. People were separated by the walls. The kitchen is the heart of the house, where everyone is going to be. Today, designers are creating open kitchens, so everyone is part of the conversation.

While taking out walls generally requires the pros, there are smaller and more straightforward projects that handy do-it-yourselfers can tackle to upgrade and enhance the kitchen and customize the space to their taste. These include painting existing cabinets, updating cabinet hardware

and installing a tile wallsplash.

eno cost range: \$23,452 for a minor midrange remodel to \$135,547 for a major upscale remodel. Source: Hanley Wood, a real estate media firm providing analytics to the construction

Joy Score: Kitchen upgrade 9.7,

### Can you say 'spa-cation'?

Running a close second on homeowner wish lists is creating a haven at home that feels like a spa getaway. Like the kitchen, the bathroom is personal as well as customizable to the homeowner.

The possibilities for transforming a bathroom into a spa-like retreat are endless, from simple options like painting the room in earthy colors for a peaceful environment and installing dimmer switches to reduce the lighting to a full-on remodel that includes radiant heating underfoot and a luxurious rainfall showerhead above. Or, perhaps adding a soaking tub or walk-in shower.

## high "Joy Scores"

A floor replacement shows how vin floors can transform a room to a while fulfilling a homeowner

Photo: Tim Ellis/T.W. Ellis Design/Build/Remo







eno cost range: \$34,643 to \$67,106 Source: Hanley Wood

**Joy Score:** Bathroom upgrade/ renovation 9.3, bathroom addition 9.2

Storage, storage, storage Storage and finding ways to better organize are key concerns among homeowners. There simply is never enough of the former - no matter how big a house is – and always ways to improve the latter. Storage is always on the wish list. Homeowners want closets with organizing systems and storage solutions in the attic and/or basement for off-season items.

Like the full kitchen renovation, a closet makeover scored a perfect 10 on the Joy Score. It can be as simple as buying a DIY closet organizing kit from a big-box store to a much more elaborate (and expensive) system that includes custom cabinetry fitted with a variety of nooks and crannies, cubbies, shelves and drawers, depending on the owner's needs.

eno cost range: \$3,000 to \$5,000, based on an average-sized closet. Source: Thumbtack, an online service that matches customers with local professionals that has collated project costs from millions of customers

Joy Score: Closet renovation 10

4 Freshly painted interior

One of a homeowner's most coveted home improvements is also one of the easiest DIY projects to tackle - and one that nets the most dramatic results: painting. A fresh coat of paint, especially when it is carried through the entire house, can make a home feel brand new.

Painting is one of the least expensive ways to give a home's interior a facelift and keep it from looking dated – something no homeowner wants. Even targeting specific areas to paint – a single room, doors and trim - makes a difference and contributes to the goal of adding more personality to the home.





The renovation included making a wider opening into the dining room, removing walls between the dining and kitchen rooms and uniting the space with luxury vinyl plank flooring throughout.

The only two items with a higher Joy Score are a kitchen reno and closet reno. Currently reigning in popularity among homeowners is a lighter color palette of light whites, grays and light blues.

Reno cost range: \$200 to \$2,500, depending on the square footage, type of paint and labor (if any). Source: Thumbtack

Joy Score: Individual room 9.7, full interior paint job 9.8

**Wow-factor floors** 

When homeowners set their sights on upgrading or modernizing their flooring, including wall-towall carpeting and existing wood floors, the projects that come to mind are installing wood or luxury vinyl flooring, or refinishing the wood floors. Real hardwood flooring has a huge wow factor.

Whatever the motivation - whether to achieve more functionality and livability or enhance the beauty and aesthetics of the home – homeowners feel a huge sense of accomplishment with this finished project.

Replacing carpeting with wood or vinyl also plays to a homeowner's dual desire to be as low- or nomaintenance as possible.

Reno cost range: Vinyl planks \$4 to \$6 per square foot; luxury vinyl tiles \$5 to \$7 per square foot, plus the cost of installation. Source: Thumbtack

Reno cost range: Refinish hardwood floors \$1,074 to \$2,400; install new hardwood flooring \$2,499 to \$6,739. Source: HomeAdvisor, a contractormatching service that connects homeowners with prescreened, local service professionals

Joy Score: New wood flooring 9.2, hardwood flooring refinish 9.5

## things homeowners don't want

### **BY KATHY WITT**

As much as homeowners desire an updated kitchen, they overwhelmingly reject the formal, enclosed dining room. Also on the list: wall-to-wall carpeting and exterior wood features outside.

"Compartmentalizing rooms is not what people are looking for," says Tim Ellis, the 2019 remodelers chair for the National Association of Home Builders. "The formal dining room and formal living room have gone by the wayside. And rather than carpet, homeowners will pick up a lesser expensive vinyl or even a laminate."

Also on the reject pile: wood exterior features. Eventually wood starts to peel and that leads to lots of maintenance issues and headaches for the homeowner.

"Everything on the outside, be it backyard or portico, it's all lowmaintenance composite or vinyl," notes Ellis. "People want to go as low maintenance as possible."









## **Easiest projects for DIYers to tackle**

Based on homeowners' mostwanted home improvement lists, experts agree these projects are the easiest for do-it-yourselfers to tackle on their own: changing cabinet and interior door hardware; painting; handling renovations of small rooms; installing closet organizing systems, such as the basic off-theshelf units found at big-box stores; and installing interlocking, floating flooring.

"We'll do the additions, but the clients will often elect to do the painting on their own," says Tim Ellis, the 2019 remodelers chair for the National Association of Home Builders. "They'll go down to the paint store, get the swatches, pick up some brushes on a Saturday or

Sunday, turn on the music and have at it."

While homeowners generally hire contractors to renovate the master bathroom, many opt to do the work

on powder rooms (guest half baths) themselves. With a typical footprint of 3-by-6 feet, powder rooms are easier to handle and don't require as much work or specialized skill. 🗲



A new paint job lightens and brightens this living room.

Photos: Dennis Gehman/Gehman Design Remodeling

# Key steps to a clear decision on new windows

### BY PAT KEEGAN AND BRAD THIESSEN

In addition to energy savings, new windows offer many benefits. If you're considering making the investments, consider the following as you think about the types of new windows you should purchase.

Think beyond windows.

Sometimes home improvement projects can grow into something bigger. And that's not necessarily a bad thing. There are advantages to replacing windows and siding at the same time, for example. You could consider adding rigid foam insulation to the exterior wall before installing siding. You could also pump some additional insulation into the wall cavities. These measures will reduce heat loss through the wall and make your home more comfortable. Another advantage of replacing siding as you replace windows is to make it easier to install flashing around the window. Flashing is what prevents water from making its way into the wall from the outside.

- What is your type? Do you want fixed-pane units that don't open at all? Or casement windows that open with a crank? How about sliders or double-hung windows that open from the top and bottom? A bay window can add extra space and light. There are so many options that can fit many different situations. Conduct a thorough search online or visit a local window store to see examples of these styles.
- **3 Frame the issues**. If the number of styles wasn't bewildering enough, you also get to choose the frame and sash (the inner structure that holds the glass). Vinyl is the least expensive and most common option; it can also



be energy efficient and does not require painting. Vinyl frames vary significantly in quality, and the less expensive models may be susceptible to warping. Aluminum is an affordable option, but if the frames don't have a thermal break, they can lose heat and cause condensation. Wood windows offer high quality - but the biggest drawbacks are the price and maintenance requirements. There are wood options with vinyl cladding that never need painting. Fiberglass and composite windows are a newer option that fall between vinyl and wood in quality and price.

Glass assemblies. Single-pane windows no longer meet building codes. Your two choices are double- and triple-pane. An add-on that is often well worth the price is a low-E coating that reflects heat back into the room. You can also boost energy

efficiency with windows that have either Argon or CO, gas between the panes.

5 Compare the numbers.

Fortunately, there's an easy way to compare the efficiency of windows. Almost all windows are independently tested and rated by the National Fenestration Rating Council (NFRC). The most important number on the NFRC label is the U-factor. The lower the U-factor, the more efficient the window is. It's best if the window has an ENERGY STAR® label, but the NFRC label will tell you which ENERGY STAR® window is more efficient.

Because new window installation is a complicated process, it's best to have them installed by a qualified professional with solid references.

This column was co-written by Pat Keegan and Brad Thiessen of Collaborative Efficiency.

## **Shopping trips become** tiresome errands

### BY VALERIE VAN KOOTEN

Women are supposed to love shopping. Before COVID-19, advertisements would show gaggles of girlfriends on weekend trips, poking through unique stores and quaint boutiques. Then, they would unwind at a wine pub before heading home with their purchases.

I must be missing a gene that's been bestowed to other women. It's not that I don't like to shop when I have the time to do so, which is seldom. No longer do I have the luxury to mosey from store to store on an aimless quest for the perfect item. My shopping trips are limited to purchasing something specific/returning something/picking up something or dropping something off. I have my list, complete with the order of tasks to be performed to minimize backtracking.

And it's tiring. It burned me when the male members of my family would comment that I'm going to Des Moines AGAIN to go shopping as if that included having a pedicure and picking at a dainty tea room lunch. By the end of said day, I was usually brain-fried, with just enough energy to grab a drive-through coffee and head home.

I had one of those days recently, one of my last "free" days before we were homebound. It was a packed Saturday of returning an online order to the bricks and mortar store, dropping off a ring that needed to be re-sized, picking up something my husband needed for a home project and grabbing some decorations for an upcoming business event at work. By 3:45 p.m., I was cranky and hungry, my feet hurt, and I was in need of caffeine.

Deciding to treat myself for breakfast the next morning, I pulled into the drive-through line of a shop



specializing in bagels. Wow, I thought. The line is really long. Everyone must have the same idea.

I crept along, getting closer and closer to the menu sign and microphone. I didn't glance at it - I knew what I wanted. Finally, it was my turn, and I pulled up to order. A chirpy voice asks, "What sandwich can we get started on for you today?"

Hmmm. "I don't want a sandwich, I want some bagels," I replied, a bit

"We don't have bagels, ma'am," the disembodied voice crackled. "We have sourdough, wheat, white and rye."

"I know you have bagels," I remonstrated. "I want six Everything Bagels."

I could hear muttering in the background. When the heck did a bagel store quit carrying bagels?

"Ma'am," he croaked at me through the speaker. "There's a bagel store about a block up the street. Maybe you're at the wrong place? This is ...,"

and he proceeded to name a chain sandwich shop.

What? I jerked my head up to look at the sign. Yep, there it was. Not the bagel place at all. I shriveled into my seat and looked for the nearest exit to no avail. No room to bypass the cars in front of me; no room to back up. I sat there, stuck, as I inched my way to the window. When it was my turn to stop and pay, I gave a sickly grin and a sheepish wave and sped onwards.

Down the street to the bagel store. At least there wasn't a line there! As I pulled into the drive-through lane, another adolescent voice blared out at me: "I'm sorry. We closed 10 minutes ago."

I gave up and went home. We had cereal for breakfast Sunday morning. 🗲

Valerie Van Kooten is a writer from Pella who loves living in the country and telling its stories. She and her husband Kent have three married sons and two incredibly adorable grandsons.

## Our "love letter" to Youth Tour

### **Dear 2020 Youth Tour winners:**

There's only one way to say it – we're going to miss you dearly! This is the month that you would join hundreds of students across the country to embark on one of the greatest trips of your life. Along with the 40 other participants from Iowa, you would start the weeklong journey as strangers and end the trip as lifelong friends.

During the days in our nation's capital, you would walk in the footsteps of history alongside some of our country's greatest leaders. Your eyes would light up in amazement as you climbed the stairs to see the largerthan-life marble statue of Abraham Lincoln, who served as our country's 16<sup>th</sup> president. Walking down the 58 steps to the plaza level, the reflecting pool would lead your gaze to the Washington Monument. A beacon of symbolism and stature, the monument embodies the awe, respect and gratitude the nation feels for its founding father.

You would be humbled while observing the war memorials, realizing the incredible sacrifices these men and women made in serving our country and protecting our freedoms. It might have been hard for you not to become emotional after seeing row after row after row of names along the wall of the Vietnam Veterans Memorial. When your Youth Tour group placed a ceremonial wreath at the Tomb of the Unknown Soldier at Arlington National Cemetery, the magnitude of the experience would leave you breathless. The steady and unwavering cadence of the military service personnel guarding the tomb would provide a sense of comfort at the strength of those who serve.

We would take pride in knowing that you're learning about how the cooperative business model works and that your voice matters when it comes to politics and government. You'll always want to remember that point – you can make a difference. We would cherish the stories you tell of this life-changing experience at your local co-op's annual meeting.

Every summer, the readers of this magazine look forward to experiencing history through the eyes of Iowa's Youth Tour participants. We can feel your energy and enthusiasm in every photo. We celebrate how the experience impacts you and contributes to the path you'll eventually choose in life.

In the big picture of your life, we know you'll have many incredible experiences. For many of you who were selected for this year's Youth Tour, you'll be able to go on the trip next year. It will be worth the wait – for you and for those of us eagerly anticipating hearing from you when you return. You are tomorrow's leaders, and we're proud of you. You were selected for this incredible opportunity because you earned it, making the joy of the

experience that much sweeter. By watching you grow and expand the limitless boundaries of learning, we know our future is in capable hands.

This year, reminiscing about the great Youth Tours of the past 61 years will have to suffice. On behalf of our readers, we'll miss you. We're already counting down the days until next year's trip. 🗲

Ann Thelen, editor, Living with Energy in Iowa



